

# Terms of Use

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## Terms and Conditions

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If you want to link to the PFA website, PFA grants users permission to link to particular pages or sections of its website by using the actual webpage address or some other word or phrase. Please be advised that PFA does not guarantee that any links to its website will remain a persistent link over time.

## **Product Availability**

Occasionally products offered through the PFA Store may not be available for immediate shipment. We reserve the right, without liability or prior notice, to revise, discontinue, or cease to make available any or all products or to cancel any order.

## **Delivery**

Order confirmation will be sent automatically via email after the payment is received. If availability is an issue you will be notified of any delays and asked whether you wish to proceed with the order. Purchased items are usually shipped within three business days of the order, although most will be within two business days. Please allow up to three weeks for delivery to arrive. If you still have not received your purchase after three weeks, please email us at [info@paradisefroartists.org](mailto:info@paradisefroartists.org).

## **Shipping**

All orders are shipped USPS in the United States. For orders with special shipping requests, such as overnight, next day and three-day delivery and any international orders, please contact PFA by email to [info@paradiseforartists.org](mailto:info@paradiseforartists.org).

## **Order Cancellation**

You may cancel an order at any time prior to shipping by email at [info@paradiseforartists.org](mailto:info@paradiseforartists.org). Unfortunately, we are not able to cancel orders once they have been shipped.

## **Return Policy**

All merchandise is carefully inspected before it is shipped. If you are not satisfied with a product you must contact PFA by email at [info@paradiseforartists.org](mailto:info@paradiseforartists.org). Returns are accepted only if the item does not match the listing's description, or it is the wrong item or is damaged. If that is the case, please contact us at [info@paradiseforartists.org](mailto:info@paradiseforartists.org) within seven days after the order is received for a Return Authorization. A Return Authorization must be issued before any merchandise may be returned. There are no refunds on shipping and handling charges. All returns must be carefully repacked in the original packaging.

## **Secure Ordering**

PFA uses Secured Socket Layers (SSL) technology to ensure the privacy of your personal information. When you make an online purchase, our advanced security technology encrypts and scrambles your personal data (including your name, delivery and e-mail addresses and credit card number). Unless specifically authorized by you, no outside party is able to access or receive any of your personal customer information.

## **Automatic Renewal of Membership Dues**

Automatic renewal is offered as a convenient way to annually renew your membership. (See the "PFA Membership" for the different categories of membership and the current annual dues.) Each year, your preferred

payment method on file will automatically be charged the applicable membership dues.

By opting in for automatic renewal, you hereby authorize that annually the PARADISE FOR ARTISTS INC may on an automatic basis:

1. Renew your PFA membership based on your current category of membership.
2. Charge the applicable membership to the preferred payment method that you have designated.

If you wish to discontinue using the automatic renewal option for an upcoming membership year, you must opt out seven days in advance of the anniversary date of your membership by logging into “My Account” on the PFA store, clicking on “My Subscription” and then “Cancel” under “Actions. Or you may call (626) 318-8779.

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### **Digital Millennium Copyright Act Compliance**

PFA complies with the provisions of the Digital Millennium Copyright Act applicable to Internet service providers (17 U.S.C. Section 512). If you have any complaints or objections to material posted on the PFA website, please contact our Designated Agent at the following address:

**Danielle Villicana**  
**Executive Director and CEO**

**PARADISE FOR ARTISTS INC**

P.O. Box 90577  
Pasadena, California 91109

Ph: (626) 318-8779  
Email: [info@paradiseforartists.org](mailto:info@paradiseforartists.org)

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The PFA website is controlled and operated by PFA from its offices in Los Angeles County, in the state of California. Although PFA has made no effort to publish the Site elsewhere, it is accessible in all fifty U.S. states and in other countries due to its presence on the World Wide Web. As each of these states and countries have laws which may differ from those of California and from each other, and as you and PFA both benefit from establishing a predictable legal environment in which to publish, access and use the PFA website, by publishing, accessing, and/or using the website you agree that all matters arising from or relating to the use and operation of the Site will be governed by the laws of the State of California, without regard to its conflict of laws principles. You agree that all claims you may have arising from or relating to the operation or use of the Site will be heard and resolved in the courts of Los Angeles, California. You consent to personal jurisdiction of such courts over you, stipulate to the fairness and convenience of proceeding in such courts, and covenant not to assert any objection to proceeding in such courts. If you choose to access the website from locations other than Los Angeles, California, you will be responsible for compliance with all local laws of such other locations.

**Indemnity**

You agree to indemnify, defend, and hold PFA and its agents and employees harmless from all claims, causes, allegations, costs, expenses, fees (including reasonable attorneys' fees), judgments, liabilities, losses and damages arising from or relating to your use of or operation of the website or any of its Content.

## **Waiver**

Any waiver of any provision of these Terms of Use must be in writing and signed by a duly authorized officer of PFA.

## **Contact**

For all other inquiries, please contact:

### **PARADISE FOR ARTISTS INC**

P.O. Box 90577

Pasadena, California 91109

(626) 318-8779

You may also contact us by email at [info@paradiseforartists.org](mailto:info@paradiseforartists.org).